

Conversational AI and Intelligent Automation platform

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Samenvatting

Datum: 29 October 2021

URL: <https://venturecapital.nl/conversational-ai-and-intelligent-automation-platform/>

Contact & Site

Extra beschrijving

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Company description:

With their Conversational AI and Intelligent Automation platform, this company helps organizations to boost their productivity, improve customer journeys and optimize operations, costs and quality. This is a billion dollar recurring revenue market. The AI connects with the user's system and data platforms to execute tasks end-to-end at your command. They address today's strategic business challenges:

- Customer's expectations of 24/7 availability of service
- Need for true omnichannel customer journeys
- Required speed of execution of tasks
- Rising contact volumes
- Shortage of skilled talent
- Drive for internationalization and growth

Business Model:

Free implementation. Pay-per-use.

Customer type:

B2B

Preferable investor type:

Venture Capitalist

USP's:

Their platform connects customers, people, processes and systems through one simple interface: language in any voice and text channel, any time and anywhere. They handle any in- and outbound contact volumes and the underlying business processes on the phone, in your apps, websites, via SMS, WhatsApp and more.

Capital amount needed:

€2.000.000,-

Investment need:

To accelerate international growth they are looking for investors and potential partners.

Sector:

Deep Tech, Platform and Business services

Phase:

Early Growth

Number of founders:

2

Current number of employees:

5-25

Experience:

The founders have been in the Conversational AI and Intelligent Automation business for many years.

Additional information:

Information about turnovers, costs and forecasts can be delivered upon request.

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Gegenereerd vanuit: Venture Capital • 2026-04-19 11:47